

## RETAIN Annual Convening: Reflections Guide

### Guide Description

This guide provides a space to (a) respond to guiding questions for plenary and breakout sessions, (b) capture key takeaways and themes as they relate to you and your state team, and (c) reflect on insights from the convening and its activities.

### Day 1

#### Plenary Sessions and State Presentations

##### *Plenary: Using Decision Science to Drive Behavior: Strategies to Increase Participation in RETAIN Programs*

##### **Guiding Questions**

- How does your RETAIN program address driving and restraining forces in outreach and recruitment/how do you address driving and restraining forces in the medical care you provide?
- Do you tend to approach positive outcomes or avoid negative outcomes in your own behavior?
- How could you incorporate assessing promotion or prevention mindsets in your RETAIN programs/in the medical care you provide?
- What are some additional ways that injury or illness can impact workers' decision-making?

***Plenary: Boost Your RETAIN Website Visibility Using Search Engine Optimization and Web Writing Best Practices***

***Guiding Questions***

- What is search engine optimization (SEO) and why is it important?
- What is the first step to improve SEO on my website?
- Where should I place the most important information on my webpage? Why?

***State Spotlight: Minnesota***

***State Spotlight: Kansas***

## ***Mathematica Presentation: Updates and Insights from Enrollee Interviews***

### ***Guiding Questions***

- What is one thing treatment enrollees appreciate about RETAIN services?
- What is one thing RETAIN programs can do to boost enrollee engagement?
- What is one thing that surprised you?

### **Breakout Sessions**

For this breakout session, you will self-select into breakouts based on the following three topics: (a) social determinants of health; (b) wraparound support services; and (c) diversity, equity, inclusion, and accessibility (DEIA).

### ***Social Determinants of Health and Stress: How Different Life Stressors Can Create Disparities in RETAIN Program Participation***

#### ***Guiding Questions***

- What are some examples of how your RETAIN program currently addresses social determinants of health/what are some examples of how you currently address social determinants of health in the medical care you provide?
- Do your strategies to address social determinants of health also address unmet needs?
- What are some additional social determinants of health that can create unmet needs and how would these impact participation in the RETAIN programs?

***Behavioral Health and RETAIN: Wraparound Support or Collaborative Care?***

***Guiding Questions***

- What behavioral health services are part of your RETAIN project?
- Do you consider these services health care, wraparound, or something else?
- How might we think and act differently with regards to behavioral health and RETAIN, to better support, serve and improve outcomes?
- What’s next after RETAIN for behavioral health services and SAW/RTW?

***Inclusion by Design***

***Guiding Questions***

- How might you define diversity, equity, inclusion, and access (DEIA) in ways specific to how you envision your program incorporating its principles and demonstrating its value?
- How might you work through barriers that limit your program’s ability to be DEIA-focused?
- In what areas of your program might DEIA be strengthened and leveraged to help increase progress toward your goal(s)? How might you prioritize these areas?

***State Spotlight: Vermont***

***Plenary: Workforce System Integration with a Focus on Sustainability***

***Guiding Questions***

- How could partnering with workforce benefit those currently enrolled? New/future enrollees?
- What ideas do you have for reaching out to your workforce partners? What will be the approach? What potential obstacles do you anticipate and how can you solve for them?
- For existing partnerships with workforce, how do you take it to the next level?
- How could your workforce partner play a role in your sustainability efforts?

***Large Group Discussion: Unlocking Value: Result from Process Mapping***

**General Comments/Takeaways**

**Minnesota: Share-Out and Q&A**

**Ohio: Share-Out and Q&A**

**Kentucky: Share-Out and Q&A**

**Kansas: Share-Out and Q&A**

**Vermont: Share-Out and Q&A**

## Day 2

### **Plenary Sessions and State Presentations**

For the plenary sessions and state presentations, please use the space below to capture themes and key takeaways as they relate to your role with RETAIN, your RETAIN program and partners, and your stay-at-home (SAW)/return-to-work (RTW) program participants.

#### ***State Spotlight: Kentucky***

#### ***State Spotlight: Ohio***



***Plenary: Engaging with State and Local Governments to Promote and Sustain RETAIN***

***Guiding Questions***

- What are your priorities for sustaining, expanding and/or strengthening SAW/RTW initiatives in your state?
- As you think about sustainability efforts, it's important to cultivate champions in your state. What would you want state and local policymakers to know about your RETAIN efforts?
- What tools and resources do you need to engage with state and local policymakers around RETAIN?

***Plenary: Business Engagement: An Interactive Discussion on Planning and Positioning to Advance RETAIN Outcomes***

***Guiding Questions***

- When considering business engagement and the business engagement planning process, how will your RETAIN project sustain the momentum and advance business engagement?
- When considering 'what good looks like' for business engagement, how will your RETAIN state measure the impact of your business engagement activities as defined in your new business engagement plans?
- When thinking of value proposition and market positioning, what have you learned about RETAIN that will impact how business will change their perspectives about SAW and RTW as part of their broader disability inclusion commitment?

**General Comments/Takeaways**

**Minnesota: Share-Out and Q&A**

**Ohio: Share-Out and Q&A**

**Kentucky: Share-Out and Q&A**

**Kansas: Share-Out and Q&A**

**Vermont: Share-Out and Q&A**

**Breakout Session: State Team Action Planning**

In this breakout session, state teams meet with their AIR RETAIN TA coach(es) to discuss key takeaways from the convening.

- What are your key takeaways?
- What are your next steps?

**Takeaways and Next Steps:**

**Day 2 Evaluation**

Please use the QR code below to access the evaluation form for Day 2 of the annual convening.

