

RETAIN State Directors' Community of Practice



Session Three

August 2, 2022

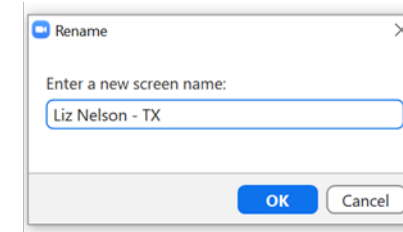
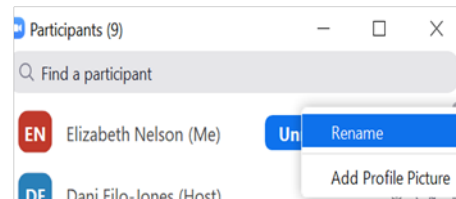
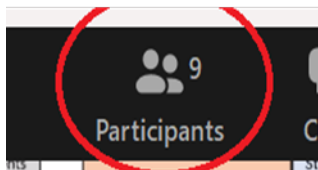
RETAIN

Retaining Employment and Talent
After Injury/Illness Network



How to Participate

- Chat box and email:
 - Use the chat box throughout the session to make comments and communicate your tech problems. Raise your hand and we'll call on you. Lower your hand after you've been called on.
 - You also can communicate by email at RETAINTA@air.org.
- Other helpful Zoom features:
 - To access closed captioning, click on the CC feature at the bottom of the Zoom window.
 - To add your state abbreviation to your name, find your name under "Participants," click "More" beside your name, and select "Rename."



Disclaimer

This event is conducted by the American Institutes for Research (AIR) for the U.S. Department of Labor (DOL) Office of Disability Employment Policy (ODEP) and the Retaining Employment and Talent After Injury/Illness Network (RETAIN) state grantees, under DOL Contract Number 1605DC-18-F-00429. The views expressed are those of the authors and should not be attributed to DOL, nor does mention of trade names, commercial products, or organizations imply endorsement of same by the U.S. Government.

Agenda

- Define Engagement
- State Discussion
 - Participants
 - Employers
 - Health Care Providers
 - Other Stakeholders
- Next CoPs
 - Study Design and data
 - Continuous Quality Improvement

Engagement

- What does it look like?
- What does it feel like?
- What is the outcome you wish to achieve from the engagement?

Engagement: RETAIN Participants

- What has been a positive experience?
- What has been a negative experience?
- What value do you provide the employee?

Engagement: Employers

- What has been a positive experience?
- What has been a negative experience?
- If you had a crystal ball, what would you like to know?
- What value do you bring to the table?

Engagement: Health Care Providers

- Rank your current level of engagement with your health care providers on a scale of 1 -5:
 - 1 = They are large and in charge
 - 2 = They engage in their own timing
 - 3 = Equality at its finest
 - 4 = We lead, they follow
 - 5 = We own/are the health care provider
- So, how is that working for you?

Engagement: Other Stakeholders

- Who are your other stakeholders?
 - Why are they important?
 - What do you need from them?
 - How do you get them to engage?

Sample Engagement Resources on the ROC

- [Engagement Dialogue Series: Session 1 PowerPoint](#)
- Health Care Providers
 - Ohio provider survey Participants
 - [Recruitment and Enrollment Folder on the ROC](#)
 - [Creating a Positive Virtual Experience for your RETAIN Participants](#)
- Employers
 - [Enhancing SAW/RTW Outcomes Through Employer Engagement Webinar](#)
- Other Stakeholders
 - [Collaborating with Partners and Stakeholders Folder on the ROC](#)
 - Kansas RETAINWORKS partnerships
- RETAIN Communications Technical Assistance: [The Bizzell Group](#)

Moving Forward

- Office Hours with Leslie and Derek: Aug 23, 24, 26th
 - Sign up here: <https://forms.gle/jtE6wrkeDweUiyQo9>
- Do you need additional Engagement Technical Assistance?
- Anticipated CoPs
 - November: Study Design and Data
 - January: Continuous Quality Improvement
 - March: TBD