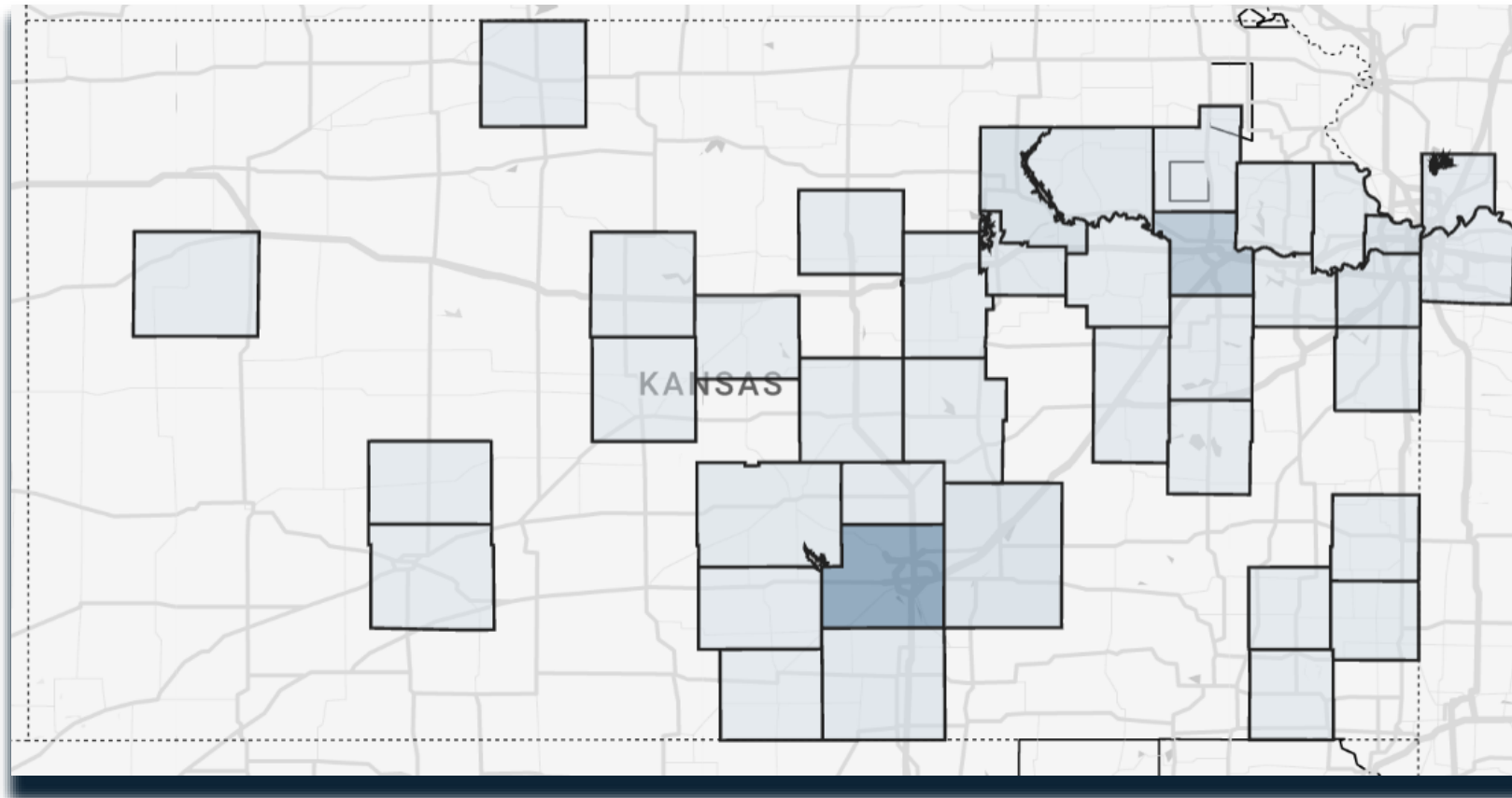


RETAINWORKS Enrollment Map

Kansas Snapshot June 30, 2023



Participants 1  153

Rural Western Kansas Expansion

Getting providers involved

- Unsuccessful connection via virtual meetings
- In-person meetings with clinic managers, CMO, CEO, CNO, COO
- If interested, returned for in person joint staff meetings OR went directly into one-hour bootcamp

Onboarding providers

- Completing paperwork
- Review of redacted form examples
- Attend the first few referral appointments and provide five talking points

EMR access gained

- Sign BAA, CNN signs clinic HIPAA compliance, CNN obtains instruction on their EHR

Rural Western Kansas Service Model

Clinical Nurse Navigator (RTW)

- Meets participants where they are (i.e., In person, phone, email)
- Weekly touchpoints with participants and updates to medical provider
- Attends 30 Day Risk Assessment and Return To Work Plan appointments

WorkforceOne

- Weekly check ins with participants
- SAW/RTW-accommodations, job description modifications
- New employer-resume, job search, vocational rehabilitation
- Employer coordination and Follow up

Clinical Nurse Navigator/WorkforceOne Coordination

- Frequent collaboration in between weekly meetings to discuss participants
- IEP meetings to highlight participant's employment goals/future

Rural Western Kansas Challenges & Successes

Challenges

1. Lack of services including distance to medical providers, outpatient treatments, specialists
2. Lack of technology: No access to internet, no home computer, no email address

Successes

1. Breaking Barriers
 - a. Services, providers, inform on available services
 - b. Transportation
 - c. Medical appointments, job interviews and initial employment
2. Expanding on Social Determinants of Health and providing wrap-around service coordination
3. Assists with obtaining medical devices for healing after injury