## RETAIN Annual Grantee Convening



September 19-20, 2023 - Day 2

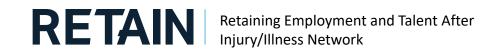






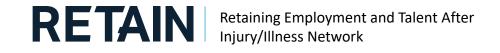
## Disclaimer

This event is conducted by the American Institutes for Research for the U.S. Department of Labor (DOL) Office of Disability Employment Policy and Retaining Employment and Talent After Injury/Illness Network (RETAIN) state grantees, under DOL Contract Number 1605DC-18-F-00429. The views expressed are those of the authors and should not be attributed to DOL, nor does mention of trade names, commercial products, or organizations imply endorsement of same by the U.S. Government.



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## Day 1 Recap

- Decision making is complex and encouraging any behavior can be challenging and takes time and effort.
- Improving your web content can lead to more participants to your website and the RETAIN program.
- We heard from Minnesota, Kansas and Vermont on their state spotlights.
- Partnering with your workforce system can benefit RETAIN participants and enable sustainability.
- Process mapping can help improve processes by identifying ways to be more efficient and effective.

