

# RETAIN



Retaining  
Employment  
and Talent After  
Injury/Illness  
Network

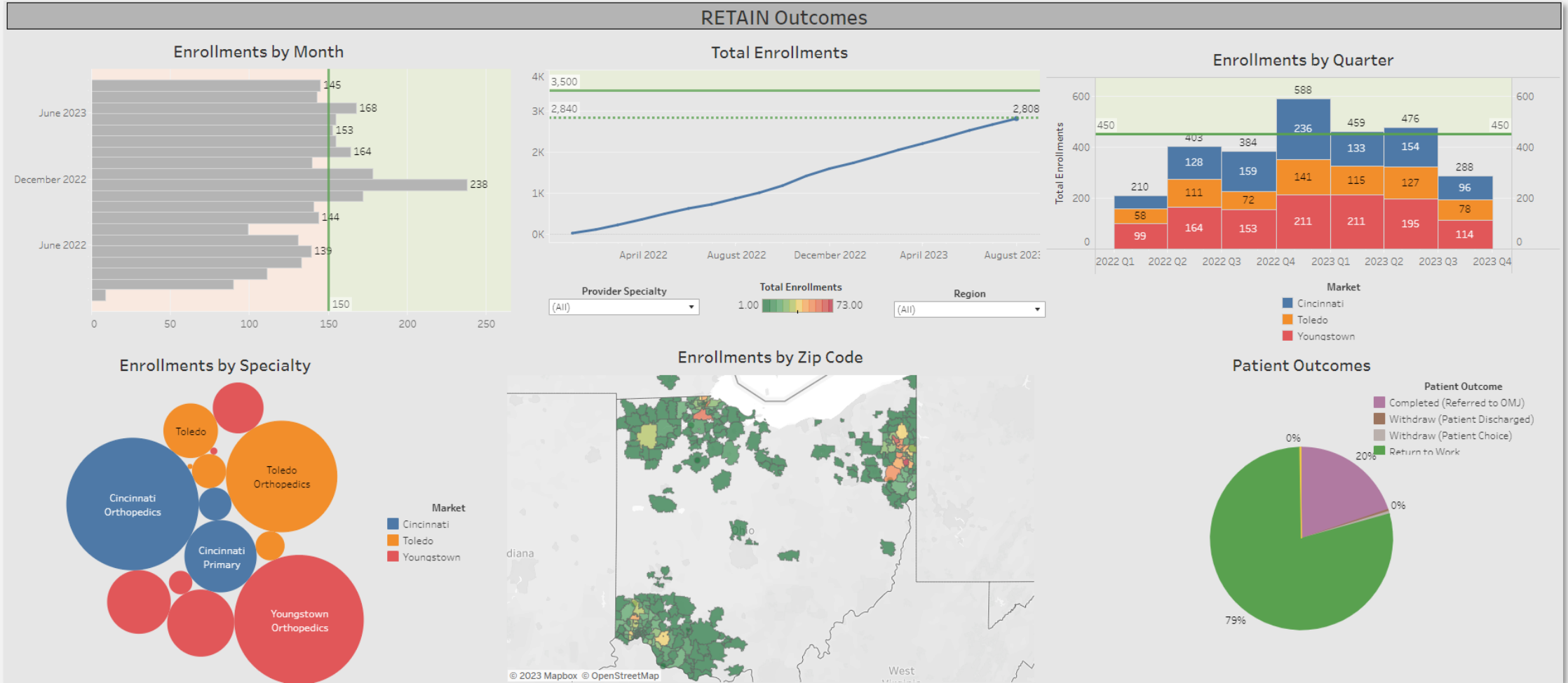
**Data, Dashboards, Decision Making...Oh My!**

# Why RETAIN Ohio Uses Data & Dashboards

Data and dashboards empower evidence-based decisions, continuous improvement, and effective program management, enabling organizations to refine strategies, optimize processes, and achieve better outcomes

<b>Data-Driven Decision Making:</b> <ul style="list-style-type: none"><li>Objective, evidence-based decisions</li><li>Reduced subjectivity</li></ul>	<b>Performance Tracking:</b> <ul style="list-style-type: none"><li>Real-time monitoring</li><li>Key metrics and KPIs</li></ul>
<b>Identifying Trends and Patterns:</b> <ul style="list-style-type: none"><li>Uncover hidden insights</li><li>Anticipate issues and opportunities</li></ul>	<b>Early Issue Detection:</b> <ul style="list-style-type: none"><li>Timely problem-solving</li><li>Prevent escalation</li></ul>
<b>Benchmarking and Goal Setting:</b> <ul style="list-style-type: none"><li>Establish performance benchmarks</li><li>Set improvement goals</li></ul>	<b>Optimization and Efficiency:</b> <ul style="list-style-type: none"><li>Identify bottlenecks</li><li>Resource optimization</li></ul>
<b>Evidence for Stakeholders:</b> <ul style="list-style-type: none"><li>Transparent communication</li><li>Trust building</li></ul>	<b>Iterative Improvement:</b> <ul style="list-style-type: none"><li>Continuous refinement</li><li>Data-driven adjustments</li></ul>
<b>Resource Allocation:</b> <ul style="list-style-type: none"><li>Effective resource use</li><li>Prioritized allocation</li></ul>	<b>Long-Term Planning:</b> <ul style="list-style-type: none"><li>Informed strategy development</li><li>Patterns over time</li></ul>
<b>Accountability and Reporting:</b> <ul style="list-style-type: none"><li>Track and report performance</li><li>Stakeholder engagement</li></ul>	<b>Risk Management:</b> <ul style="list-style-type: none"><li>Identify potential risks</li><li>Proactive mitigation</li></ul>
<b>Adaptation to Change:</b> <ul style="list-style-type: none"><li>Agile decision-making</li><li>Respond to challenges</li></ul>	<b>Customer/User Satisfaction:</b> <ul style="list-style-type: none"><li>Enhanced experience</li><li>Address issues promptly</li></ul>

# Data-Driven Decision Making & Evidence for Stakeholders



# Performance Tracking, Early Issue Detection, Adaptation & More!

Joined Report  
% RC Recruitment Call Outcomes

Recruitment RC ↑	RETAIN Patients Enrollment Calls	RETAIN Patients Patient Declined Employer Contact		RETAIN Patients Patient Declined		RETAIN Patients Ineligible		RETAIN Patients No Response	
	Record Count	Record Count	fx declined employer %	Record Count	fx Declined	Record Count	fx ineligible	Record Count	fx no response
Amanda Hovanec	2,028	-	0%	225	11%	494	24%	362	18%
Davita Beaven	1,242	2	0%	160	13%	144	12%	415	33%
Eleana Pavlidis	1,003	-	0%	89	9%	142	14%	254	25%
Michael Smith	1,191	3	0%	203	17%	203	17%	303	25%
Mohammad Shafi	1,004	-	0%	90	9%	69	7%	382	38%
Morgan Beaverson	273	3	1%	29	11%	47	17%	60	22%
Nicole Abramovich	1,004	-	0%	66	7%	97	10%	263	26%
Sarah Marino	1,775	-	0%	148	8%	297	17%	407	23%
Shaunelle Casey	1,379	11	1%	180	13%	220	16%	368	27%
<b>Total</b>	<b>10,899</b>	<b>19</b>	<b>0%</b>	<b>1,190</b>	<b>11%</b>	<b>1,713</b>	<b>16%</b>	<b>2,814</b>	<b>26%</b>

Recruitment RC ↑	Record Count	Record Count	fx Recruitment Rate
Amanda Hovanec	2,040	937	46%
Davita Beaven	1,252	521	42%
Eleana Pavlidis	1,010	516	51%
Michael Smith	1,202	475	40%
Mohammad Shafi	1,022	461	45%
Morgan Beaverson	282	132	47%
Nicole Abramovich	1,019	578	57%
Sarah Marino	1,775	922	52%
Shaunelle Casey	1,390	597	43%
<b>Total</b>	<b>10,992</b>	<b>5,139</b>	<b>47%</b>

Joined Report  
% HSC Enrollment Call Outcomes  
This Report will show Enrollment Call outcomes by HSC

Assigned HSC ↑	RETAIN Patients Enrollment Calls	RETAIN Patients Completed		RETAIN Patients Uncomfortable With Study Requirements		RETAIN Patients No Response		RETAIN Patients Declined	
	Record Count	Record Count	fx Completed	Record Count	fx Uncomfortable with Study Requirements	Record Count	fx No Response	Record Count	fx Declined
Angela Kaple	490	81	17%	13	3%	101	21%	189	39%
Candice Russell	316	26	8%	-	0%	72	23%	32	10%
Jennifer Schuckmann	102	12	12%	3	3%	25	25%	28	27%
Kelly Guerriero	102	-	0%	-	0%	15	15%	19	19%
Kelly Schach	36	-	0%	-	0%	-	0%	7	19%
Kimberly Brickler	935	170	18%	9	1%	198	21%	178	19%
Lesley Groubert	716	190	27%	15	2%	112	16%	88	12%
MICHELLE SUDZINA	830	245	30%	48	6%	118	14%	86	10%
Sherri Haupricht	834	208	25%	34	4%	127	15%	109	13%
Stephanie Beiting	975	186	19%	44	5%	156	16%	198	20%
<b>Total</b>	<b>5,336</b>	<b>1,118</b>	<b>21%</b>	<b>166</b>	<b>3%</b>	<b>924</b>	<b>17%</b>	<b>934</b>	<b>18%</b>

Assigned HSC ↑	Record Count	Record Count	fx Enrollment Rate
Candice Russell	317	174	55%
Kelly Guerriero	102	57	56%
Kelly Schach	35	23	66%
Kimberly Brickler	935	446	48%
Lesley Groubert	716	446	62%
Sherri Haupricht	834	520	62%
Stephanie Beiting	975	453	46%
<b>Total</b>	<b>3,914</b>	<b>2,119</b>	<b>54%</b>



# Questions?

Feel free to contact us for more information:



**Kori Smith**  
Program Manager  
(330) 360-7998  
KAsmith4@mercy.com

**Dina Zidian**  
Referral and Enrollment Supervisor  
(330) 314-7450  
dzidian@mercy.com

**Alyssa Frank**  
RN Supervisor  
(419) 806-1532  
Alyssa\_Frank@mercy.com

**Kristina Urick**  
Training and Education Supervisor  
(330) 442-0391  
kurick@mercy.com

**Kara Colbert**  
Social Work Supervisor  
(330) 397-2679  
kmcolbert@mercy.com

**Hannah McNett**  
Program Administrator  
(330) 314-6864  
hmcnett@mercy.com